



PAC-CLAD®

P E T E R S E N

A CARLISLE COMPANY

PROCEDURES FOR WEATHERTIGHTNESS WARRANTIES

Prior To Bidding:

- INSTALLING CONTRACTOR must be “pre-approved” by PAC for any Weathertightness Warranty, in writing, and must demonstrate both the tradecraft and financial means for Warranty Work.
- If the contractor is new to PAC, show photos of prior projects and indicate experience of tradesmen.
- PAC inspections are included in the warranty charge and the number of inspections will vary for each job, dependent on many factors, as determined by PAC Technical Managers. Simple projects may, at PAC's discretion, be handled via field-photos by the contractor to PAC.
- **All projects that require Weathertightness Warranties will need prior approval by PAC-CLAD.**

Prior To Job:

- Shop drawings and details must be submitted for review, including:
 - Roof Plan and Roof Details from Bid Drawings.
 - Elevation Drawings and in high wind areas: copy of the “S notes” page with loads.
 - Copy of the specification
- Note that Ice and Water Shield/Sealants by an approved manufacturer must be used as indicated by PAC. ***See attached list**
- In Coastal Applications (within ½ mile of the coast or other brackish/saltwater environments) aluminum must be used along with stainless steel accessories, in order to qualify for Weathertightness Warranties, as well as Finish Warranties.
- Provide a purchase order at the time of the panel/coil order for the Weathertightness Warranty.
- Weathertightness warranties available for Snap Clad and Tite-Loc/Tite Loc Plus and PAC 150 only.

Jobs in Progress:

- All jobs requiring Weathertightness Warranties must be inspected by a PAC-CLAD representative. The number of inspections necessary will vary by job.
- The job must be inspected/approved prior to panel installation, but after installation of ice/water shield. This inspection may overlap into panels being installed on smaller jobs.
- **It is the responsibility of the customer to contact PAC-CLAD for the project to be inspected at the appropriate times.**

Job Completion – Warranty Execution

- After final inspection and approval by PAC-CLAD representative, the contractor must submit the Weathertightness warranty request form to the Acworth, GA office.
- If materials were bought through a distributor, warranty must also be submitted through the distributor.
- All information must be complete, including completion date and project cost of the metal roof portion of the job only. Please make sure all information is correct and accurate as this is how it will appear on the final warranty.
- All invoices for the job – panels, flat sheets, accessories, shop drawings, calculations, warranties – must be paid in full before warranty will be issued.
- Warranty request form will be submitted to the PAC corporate office, where two copies of the warranty will be generated. These warranties will be sent back to the customer, unsigned, for signature by the owner. BOTH copies must be returned to the Chicago office (preferably via UPS to be tracked if needed), where an officer of PAC will sign both copies and send one fully executed warranty back to the customer.
- A change fee of \$90.00 will apply to requests to amend or change any information once an original document has been completed or issued